

Help Desk Specialist Resume

Help Desk Specialist Resume - Help Desk Specialists provide technical assistance to customers and answer to inquiries regarding computer hardware or software. Their primary responsibilities are maintaining computer systems, giving instructions, responding to emails, running diagnostic problems, and following up with customers to ensure the problem was solved. Help Desk Specialist Resume. by Aspirations Resume. Download our free resume templates. WorkBloom's resume templates all come with matching cover letters. JESSE KENDALL 123 Elm Street • Miami, FL 33183 305-555-5555 • SKILLED HELP DESK TECHNICIAN. Use this help desk resume example as a model and guide while you draft your own document and make your case to potential employers. As you create your profile, you'll start with a strong summary that highlights your ability to solve technical problems and sort out issues for both internal company users and customers or vendors accessing the system from the outside. Showcase your technical, diagnostic and customer service skills to generate interest from employers, says resume expert Kim Isaacs. Get inspired with this sample resume for a midlevel help desk professional that Isaacs created below, and download the midlevel IT help desk professional resume template in Word.